Flexipay Loyalty program

Flexipay loyalty program is for Flexipay wallet customers, they will earn points for using Flexipay services including; funding their wallet, money transfer, bill payment and merchant payment.

Customers also earn points when they successfully refer new customers within the Flexipay wallet referral service.

Customers can use their points to pay bills or merchants in their Flexipay wallet.

How the Flexipay loyalty program works

Earning Points
A customer will earn points when they

- Pay a bill through their Flexipay wallet including: UMEME, NWSC, Airtime, Data among others
- Pay a merchant through their Flexipay wallet
- Deposit or transfer funds to their Flexipay wallet
- Refer a customer who successfully registers for and uses the Flexipay wallet
- Any other Flexipay wallet promotions from time to time

Using points
Customers can dial *291# or log into the Flexipay wallet App and use their points to fund any of the following transactions;

- Pay a bill through their Flexipay wallet
- Pay a merchant through their Flexipay wallet

Validity
Earned points will expire after 90 days and will not be usable after 90 days. Customers will also lose points earned if they close their Flexipay wallet.

Earning Matrix

Activities/Transactions/ Engagement for earning points	Points	UGX equivalent
Carry out 1 transaction worth UGX 10,000 and above in the Flexipay wallet.	1	20
Refer 1 customer and customer successfully registers for and transacts using the Flexipay wallet	100	2,000